

# Warranty request form

## 3[A] Order info

• (a1) Customer number/name
• (a2) Invoice number
• (a3) Part number
• (a4) Serial number (when visible, n.a.. at dpf's, rebuilds, cleanings)

## [B] vehicle info

• (b1) License plate (Only for Dutch reg. vehicles)
• (b2) Make
• (b3) Model
• (b4) Engine size
• (b5) Build

## [C] Fitting info

• (c1) Reason for replacing previous part + failure code(s)
• (c2) Milage / kilometers at replacment
• (c3) Current milage / kilometers
• (c4) Reason for warrante request
<input type="checkbox"/> A: Noise /Resonance
<input type="checkbox"/> B: Fracture/Leak (weld, flexible part, mounting parts)
<input type="checkbox"/> C: Fitting
<input type="checkbox"/> D: Emission values
<input type="checkbox"/> E: Other (namely)

## [D] Info to be supplied

• (d1-cat) [Only for catalysts] At emission problems: Add emission report with values below (Should be accompanied with a (digital) print or photo, only own written/typed values will not be accepted)	
Values at tick over	Values at 2500 Rpm
CO	CO
CO2	CO2
HC	HC
O2	O2
Lambda sensor value	Lambda sensor value
Temp.	Temp.

### (d1-dpf) [Only for DPF's] Copy of working order including failure code(s)

<p><b>Minimum Checklist</b></p> <ol style="list-style-type: none"> <li>1. New oil</li> <li>2. New oil filter</li> <li>3. New air filter</li> <li>4. Injector tests</li> <li>5. Compression-test</li> <li>6. Starter &amp; battery test</li> <li>7. Check or replace glow plugs</li> <li>8. Motormanagement check</li> <li>9. Reset ECU / ash-counter</li> </ol>	<ol style="list-style-type: none"> <li>10. Check additive level, type, quality</li> <li>11. Check oil usage</li> <li>12. Check engine coolant consumption</li> <li>13. Check (head) gasket leakage</li> <li>14. Check operation and / or the regeneration frequency</li> <li>15. Check quality and capacity of the (pre) catalyst</li> <li>16. Check all sensors (Lambda's)</li> <li>17. Check EGR-valve</li> </ol>
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