

WARRANTY REQUEST FORM

CATALYTIC CONVERTERS



1. Warranty requests are to be submitted with the form below
2. Return number (RE) will be issued before the product is returned

A. ORDER INFO

A1	Customer Nr./name	
A2	Invoice Nr.	
A3	Product code	

B. VEHICLE INFORMATION

B1	License plate (NL only)	
B2	Make	
B3	Model	
B4	Liters	
B5	Year/month of build	

C. MOUNTING INFORMATION

C1	Reason for replacing previous catalyst	
C2	Initial error code	
C3	Current error code	
C4	Mileage prior to mounting (km)	
C5	Current mileage (km)	
C6	Reason for warranty request	

D. REQUIRED INFORMATION

Upon conversion problems: Include an emission report with the values mentioned below:
CO, CO2, HC, O2, Lambda (λ) en Temperature
(Digitally, printed or a photograph. Self-written/typed values will not be accepted).

E. WORK ORDER

A copy of the work order including measured error code(s) is to be provided together with this form.	
Date	Work order summary (optional)

F. REMARKS (OPTIONAL)

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ATTENTION! Only fully filled in form will be processed! *(except optional)*
Received products without RE number will be returned, the associated costs will be charged!

We may request additional information. The product will be destroyed should the additional information not be provided within 14 days.
Our general and warranty terms are applicable on all warranty requests.