

Warranty request form

3[A] Order info

• (a1) Customer number/name
• (a2) Invoice number
• (a3) Part number
• (a4) Serial number (when visible, n.a.. at dpf's, rebuilds, cleanings)

[B] vehicle info

• (b1) License plate (Only for Dutch reg. vehicles)
• (b2) Make
• (b3) Model
• (b4) Engine size
• (b5) Build

[C] Fitting info

• (c1) Reason for replacing previous part + failure code(s)
• (c2) Milage / kilometers at replacment
• (c3) Current milage / kilometers
• (c4) Reason for warrante request
<input type="checkbox"/> A: Noise /Resonance
<input type="checkbox"/> B: Fracture/Leak (weld, flexible part, mounting parts)
<input type="checkbox"/> C: Fitting
<input type="checkbox"/> D: Emission values
<input type="checkbox"/> E: Other (namely)

[D] Info to be supplied

• (d1-cat) [Only for catalysts] At emission problems: Add emission report with values below (Should be accompanied with a (digital) print or photo, only own written/typed values will not be accepted)														
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="padding: 2px;">Values at tick over</th> <th style="padding: 2px;">Values at 2500 Rpm</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">CO</td> <td style="padding: 2px;">CO</td> </tr> <tr> <td style="padding: 2px;">CO2</td> <td style="padding: 2px;">CO2</td> </tr> <tr> <td style="padding: 2px;">HC</td> <td style="padding: 2px;">HC</td> </tr> <tr> <td style="padding: 2px;">O2</td> <td style="padding: 2px;">O2</td> </tr> <tr> <td style="padding: 2px;">Lambda sensor value</td> <td style="padding: 2px;">Lambda sensor value</td> </tr> <tr> <td style="padding: 2px;">Temp.</td> <td style="padding: 2px;">Temp.</td> </tr> </tbody> </table>	Values at tick over	Values at 2500 Rpm	CO	CO	CO2	CO2	HC	HC	O2	O2	Lambda sensor value	Lambda sensor value	Temp.	Temp.
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CO	CO													
CO2	CO2													
HC	HC													
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Lambda sensor value	Lambda sensor value													
Temp.	Temp.													

(d1-dpf) [Only for DPF's] Copy of working order including failure code(s)

<p>Minimum Checklist</p> <ol style="list-style-type: none"> 1. New oil 2. New oil filter 3. New air filter 4. Injector tests 5. Compression-test 6. Starter & battery test 7. Check or replace glow plugs 8. Motormanagement check 9. Reset ECU / ash-counter 	<ol style="list-style-type: none"> 10. Check additive level, type, quality 11. Check oil usage 12. Check engine coolant consumption 13. Check (head) gasket leakage 14. Check operation and / or the regeneration frequency 15. Check quality and capacity of the (pre) catalyst 16. Check all sensors (Lambda's) 17. Check EGR-valve
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