

Warranty request form

3[A] Order info

• (a1) Customer number/name
• (a2) Invoice number
• (a3) Part number
• (a4) Serial number (when visible, n.a.. at dpf's, rebuilds, cleanings)

[B] vehicle info

• (b1) License plate (Only for Dutch reg. vehicles)
• (b2) Make
• (b3) Model
• (b4) Engine size
• (b5) Build

[C] Fitting info

• (c1) Reason for replacing original (or previous) part
• (c2) Milage / kilometers at replacment
• (c3) Current milage / kilometers
• (c4) Reason for warrante request
<input type="checkbox"/> A: Noise /Resonance
<input type="checkbox"/> B: Fracture/Leak (weld, flexible part, mounting parts)
<input type="checkbox"/> C: Fitting
<input type="checkbox"/> D: Emission values
<input type="checkbox"/> E: Other (namely)

[D] Info to be supplied

• (d1-cat) [Only for catalysts] At emission problems: Add emission report with values below (Should be accompanied with a (digital) print or photo, only own written/typed values will not be accepted)

Values at tick over	Values at 2500 Rpm
CO	CO
CO2	CO2
HC	HC
O2	O2
Lambda sensor value	Lambda sensor value
Temp.	Temp.

(d1-dpf) [Only for DPF's] Copy of working order / list if work done prior to replacing the DPF "including trouble codes"

<p>Minimum Checklist</p> <ol style="list-style-type: none"> 1. New oil 2. New oil filter 3. New air filter 4. Injector tests 5. Compression-test 6. Starter & battery test 7. Check or replace glow plugs 8. Motormanagement check 	<ol style="list-style-type: none"> 9. Check additive level, type, quality 10. Check oil usage 11. Check engine coolant consumption 12. Check (head) gasket leakage 13. Check operation and / or the regeneration frequency 14. Check quality and capacity of the (pre) catalyst 15. Check all sensors (Lambda's) 16. Check EGR-valve
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